

NEW OPTIONS FOR YOUR UTILITY ACCOUNT

TO PROVIDE OUR WATER CUSTOMERS WITH EASY ACCESS TO MAKE PAYMENTS AND MORE PAYMENT OPTIONS, WRIGHTSTOWN WATER AND SEWER UTILITY IS ADDING A NEW ELECTRONIC BILLING AND PAYMENT SERVICE.



Online account access and payments were previously offered, but now customers can choose to pay with electronic check or a credit or debit card and additionally gain the ability to pay by phone or text message. This online payment portal enables customers to view and pay bills, schedule one-time payments, securely store payment information for later use, review up to 24 months of past bills (as they become available) and enroll in paperless billing.



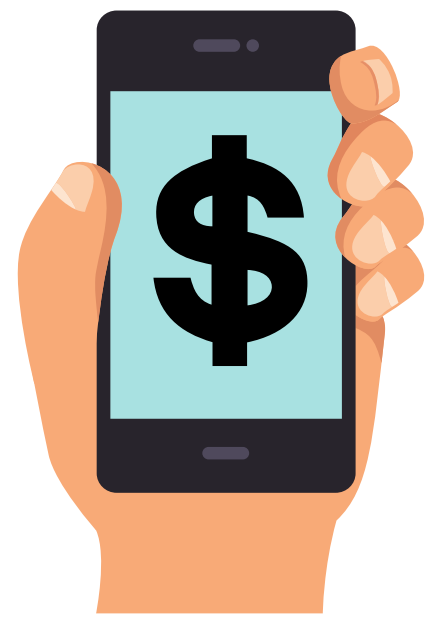
EMAIL NOTIFICATIONS

Email notifications are sent when the bill is ready to view, just before the due date and when a scheduled payment is pending. Creating an account in e-CARE is recommended, however, it is not necessary to view bills and make a payment.



PAY BY PHONE

The pay by phone option is available 24/7 and is a quick alternative for customers who may not be interested in going online. Customers can simply call 855-731-9909 anytime, enter their account information and follow the prompts to make a payment. (Convenience fees apply)



PAY BY TEXT

Customers can stay informed by receiving text notifications about their bill and additionally have the option to respond via text message to make a payment using their default payment method. Customers can enroll in Pay by Text when making an online payment. (Convenience fees apply)



PAY BY BANK

Customers can authorize their financial institution to automatically deduct the water and sewer bill from your bank account. Fill out the Automatic Payment Form found at wrightstown.us/online-bill-pay or call 920-532-5567 (ext. 3) to request a form. Send the form and a voided check in with your next payment. Your next bill will be automatically deducted on the due date. (No fees apply)

READY TO TRY IT OUT?

Visit wrightstown.us/online-bill-pay for more information and to access the payment portal.

**WRIGHTSTOWN WATER &
SEWER
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